

Warranty for Ventech Range Hoods

WARRANTY

Your range hood is warranted against faults and manufacture when used for normal domestic use, for the periods stated below.

The benefits given to you by this warranty are in addition to any other rights and remedies available to you under the law, specifically as it relates to the goods or services to which this warranty relates.

WARRANTY PERIODS

Body and other mechanical components of the range hood: Lifetime

Electrical components including fans: 3 Years

Filters: 3 years

WHAT DOES THIS WARRANTY INCLUDE?

Subject to the terms of this warranty and at the discretion of Ventech, you are entitled to the free repair or replacement of your defective range hood (or the faulty parts thereof), where such defect is caused by the materials or workmanship provided by Ventech.

LIMITATIONS OF WARRANTY

This warranty is not valid if:

1. The range hood has been installed, used or cared for in any improper manner or otherwise contrary to any specifications, instructions, regulatory codes covering electrical, gas and ventilation installations, or recommendations contained in any brochure or materials provided when the range hood was purchased or installed
2. The range hood is not used in normal domestic use, or if it is used in a business as defined in the Consumer Guarantees Act 1993.
3. Any attempt is made to repair or modify the range hood in any way by any person without the written consent of Ventech.
4. If the range hood is purchased in a second-hand condition from other parties.

This warranty does not extend to:

1. Wear and tear during normal domestic use;
2. Damage caused during transport;
3. Components required for the installation that are not supplied by Ventech, ducting, connections, fans and other system components;
4. Damage to surface coatings caused by cleaning or maintenance using products not recommended by the operating instructions;
5. Damage caused to the range hood due to lack of cleaning or maintenance;

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6. Defects caused by accident, misuse, neglect, tampering with or unauthorised modifications of the range hood
7. Defects arising from causes beyond the control of Ventech including but not limited to impact, abrasion, earthquake, flood, mechanical damage, malicious damage, fire damage, act of God, excessive heat or exposure to chemicals;
8. Defects attributable to a defect in the structure to which the range hood has been affixed or due to incorrect installation.

OTHER CONDITIONS AND LIMITATIONS:

1. Ventech is not liable for any direct or indirect special, consequential or third-party claims for loss, damage or expenses;
2. The liability of Ventech shall not exceed the original invoice value of the applicable range hood product at fault.
3. No liability shall arise where the purchase price for any range hood remains unpaid in full, or where you are otherwise in default of the terms of an invoice or quotation.
4. No liability shall arise unless a warranty claim is made in writing to Ventech within 60 days of the defect arising or being reasonably discoverable by you.

The Customer confirms that:

1. Before signing this document, the Customer has read carefully and understood the terms of this warranty;
2. The Customer is aware of his/her/its right to seek independent legal advice before signing this document and agreeing to accept the terms of this warranty;
3. The Customer is satisfied that he/she/it is fully aware of the nature and risks of this warranty, and voluntarily agrees and signs this warranty.

Customer: _____

Customer email: _____

Customer phone: _____

Address of installation of range hood: _____

Invoice number: _____

Signed by: _____

Customer: _____

Date: _____

Ventech: _____

Date: _____

the Sound of Silence

Designed and manufactured in New Zealand

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